# **KOMPETENZIA INTERNATIONAL**

## **Skillful Negotiation**

Trainer:	Mark Edwards / Svenja Neupert
Duration:	2 days
Language:	English



### Excellent preparation for making key agreements

Using negotiation skills in an international or inter-disciplinary context is an art.

Learn the fundamentals of negotiation principles and how to apply them in a variety of cultural contexts.

#### Content

- Basics of negotiation following the Win-Win Principle
- Clarification of purpose, interests and offer
- Room for negotiation
- Early recognition of strategies and tactics
- Question techniques and phraseology, dynamic tools for breaking deadlock situations
- The enriching quality of diversity cross-cultural understanding of negotiation styles.

#### Methods

The seminar comprises inspirational input, exercises, small group work and group discussion. A lively learning atmosphere is created, and sustainable results obtained. In practical roleplays, improve and learn to flex your negotiating skills.